#### **PRIVACY POLICY**

This privacy policy ("Policy") describes how AirstemLabs collect, use and share personal information of users of the Company's products, software, and services with the characteristics and features provided [on a mobile platform based application and /or] the Company's portal based application [ Application] and/or at www.airstemlabs.com (together referred to as the "Services"). Please read the terms of this policy carefully before using the Services or accessing any information, content or Services through the Website/Application. This Policy also applies to any of our other websites that post this Policy. This Policy does not apply to websites that post different statements. Your use of the Website/Application or the services provided by the Website/Application signifies your acceptance of the terms of use and this privacy policy and your consent to be bound by the same.

If you do not agree with the terms of this Policy or the terms of use, please do not use this Website/Application or avail of the Services provided by this Website/Application.

#### <u>Please Note:</u>

#### 1. WHAT WE COLLECT

We receive information about you that is required during the time of registration with the Website/Application as well as the information you choose to share in a range of ways.

1.1 Information You Give Us. When you choose to sign up we collect your name, postal address, email address, phone number, username, password information etc. and other information you directly give us on our Site.

We also receive information about you whenever you interact with our Website/Application, such as when you send or receive a message. When you post any information on the Website/Application, you give us your complete consent to your information which AIRSTEMLABS deems necessary based on the information you provide us. This may also include but may not be limited to your IP address and other information such as your internet service, location, type (including identifiers) of the browser you use, or the pages you visit.

We may also receive data whenever you visit a third-party link through our Website/Application or cookies; this may also include the date and time you visit the website/application; the web address, or URL, you are on; technical information about the IP address, browser and the operation system you use; and, if you logged into AIRSTEMLABS, your user ID.

1.2 Information We Get from Others. We may receive information about you from other sources and such information may be added to our Website/Application from time to time. Such information may include your behaviour towards various content posted on our Website/Application from other sources.

1.3 Information Automatically Collected. We automatically log information about you and the system/device you use to log on. For example, when visiting our Website/Application, we log the Internet protocol (IP) address, and information about your use of and actions on our Website/Application.

1.4 Cookies. We may also log information using "cookies." Cookies are small data files stored on your hard drive by a website. Cookies help us make our Website/Application and your visit better. We use cookies to see which parts of our Website/Application people use and like and to count visits to our Website/Application.

### 2. USE OF PERSONAL INFORMATION

We may use the information we receive about you in connection with the Service [ as defined in the Terms and Conditions of Use] we provide to you and such personal information is usually used as follows:

We study your usage pattern and by granting us the permission/consent as of date, you allow us to provide you with informative features and services we develop in future that use the information we receive about you in new ways.

We store the data for as long as it is necessary to provide products and services to you and others, including those described above, typically, information associated with your account will be kept until your account is deleted and as long as it is required by law.

## 3. SHARING OF PERSONAL INFORMATION

We may share personal information at our sole discretion without notice to you

- when we do a business deal involving the sale or transfer of all or part of our business or assets. These deals can include any merger, financing, acquisition, or bankruptcy transaction or proceeding or if so required by law or for your protection and safety purposes.
- to protect the rights and property of AIRSTEMLABS, our officers, our agents, customers, and others. This includes enforcing our agreements, policies, and terms of use.
- with those who need it to do work for us including but not limited to qualified specialists to improve your user experience of the service.

We may make some content, products and services available through the Website through cooperative relationships with third-party providers. We may share with such partner any information that you provide, or that is collected, in the course of visiting any pages that are made available in co-operation with our partner.

We may at our discretion, release account and other personal information when we believe release is appropriate to comply with the law and/or a judicial proceeding, court order or legal process served on AIRSTEMLABS; enforce or apply our Terms of Use and other agreements; or protect the rights, property, or safety of AIRSTEMLABS, our Website/Application users, or others. This includes exchanging information with other companies and organizations for fraud protection and credit risk reduction.

The information provided by you may be shared by us with any third party for record-keeping purposes, internal procedures or for any other purposes and by using this Website/Application you expressly consent to such sharing of the information.

# 4. INFORMATION CHOICES AND CHANGES

4.1 Our marketing emails tell you how to "opt out." If you opt-out, we may still send you non-marketing emails. Non-marketing emails include emails about your accounts and our business dealings with you. We may use the phone number provided by you to give information.

4.2 You may send requests about personal information to our Contact Information below. You can request to change contact choices, opt out of our sharing with others, and update your personal information.

4.3 You can usually remove and reject cookies from our Website with your browser settings. Many browsers are set to accept cookies until you change your settings. If you remove or reject our cookies, it could affect how our Site works for you.

## 5. SECURITY OF YOUR PERSONAL INFORMATION.

5.1 While we endeavour to protect your personal information, you acknowledge that no company can fully prevent security risks.

5.2 While we endeavour to take all the necessary and reasonable steps to ensure that the Website/Application is free from known viruses, spyware, cancelbots, Trojans, time bombs, and any other application/software that may intrude into your account, we do not under any circumstances represent that the Website/Application is free from the same.

## 6. CONTACT INFORMATION.

We welcome your comments or questions about this privacy policy. You may also contact us at our address.

#### 7. CHANGES TO THIS PRIVACY POLICY.

We may change this privacy policy. If we make any changes, we will change the Last Updated date below. It is solely your responsibility to keep yourself updated on the same.

This privacy policy was last Updated on 10<sup>th</sup> March 2024.